

QUALITY POLICY

This policy underpins the strategic direction of Dynamic EMS to provide our customers with products and service of a quality that EXCEEDS their initial and continuing needs and expectations in relation to the price paid and by doing so, help to provide our customers with a competitive advantage in their served markets.

Dynamic EMS is committed to maintain and continually improve a management system which complies with the requirements of, BS EN ISO 9001:2015, ISO 13485:2016, and BS EN ISO/IEC 80079-34:2020. We are wholly committed to the achieving the highest level of Product quality in the manufacture, sale and support of our products and services.

Dynamic EMS is also committed in meeting the relevant statutory, regulatory and customer requirements and continuous improvement underpins all of our efforts in development, manufacturing, advertising, sales, shipping and technical support in the attainment of this.

The Company recognises the need to strive for continuous improvements throughout its business processes and all employees are involved in company-wide programmes designed to measure and monitor the achievement of this objective. These processes will be developed and based on analysis of factual data which is published company wide and reviewed on a quarterly basis in the management teams shared objectives review. This will be consistent with maintaining mutually beneficial supplier relationships and improved customer satisfaction.

The Directors and Managers of the Company take active participation to ensure that quality programs are established and maintained in the departments for which they are responsible. They are responsible for communicating quality excellence throughout the Company and they actively support methods of increasing communication and broadening responsibility at all levels within the organization.



John Dignan
Managing Director
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